

# Multi-Specialty Medical Group Expands Medical Assistant Solutions After Successful Implementation



**11**      **20**      **90**

**LOCATIONS**    **SPECIALTIES**    **PROVIDERS**



"Enabli Health's training enabled quality medical assistants to come into our organization with the basics nailed, allowing for quick orientations and for our managers to get to their jobs."

**Chief Operating Officer**

The region's largest private, medical-surgical, multispecialty health care practice.

## THE PROBLEM

A large multi-specialty medical group was struggling with chronic Medical Assistant openings, impacting efficiency and patient throughput. Care team members had to tackle below license tasks and additional workloads, to cover chronically open positions. These conditions caused talent attrition and decreasing morale.

## THE SOLUTION

The group decided to partner with Enabli Health to leverage an innovative turnkey medical assistant partnership. Enabli Health handles the recruitment, hiring, training, and management of the program, allowing care team members to focus on top of license work.

## THE RESULTS

In just four months, the medical group has expanded their medical assistant program from eight full time placements to twenty eight, more than tripling their workforce solution. Enabli Health medical assistants now support more than thirteen specialties, including internal medicine, endocrinology, cardiology, dermatology, and radiology. The system has also added virtual assistants to their solution.

The medical group reported:

- ✓ Improved staffing coverage
- ✓ Elevated patient experience
- ✓ Operational efficiency gains
- ✓ Increased accountability
- ✓ Improved team performance
- ✓ Enhanced staff morale
- ✓ Improved team dynamics

## IN-PERSON & VIRTUAL MAs

**13+**  
**SPECIALTIES**  
**SUPPORTED**

**3.5x**  
**WORKFORCE**  
**INCREASE**

**430%**  
**PRODUCTIVITY**  
**IMPROVEMENT**

PATIENT TASKS COMPLETED (PER DAY)

